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July 15, 2020

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire
Chief Clerk & Administrator
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

RE: Office of Regulatory Staff's Request for Approval of Revisions to the Residential Customer Bill of Rights for Electric, Gas, Telecommunications, Wastewater, and Water Customers – Docket No. 2020-36-A

Dear Ms. Boyd:

Please find enclosed a copy of the revised versions of the Bills of Rights approved in Commission Order No. 2020-147. ORS also made additional, non-substantive changes to the water Bill of Rights at item 14, line 5, to the water and wastewater Bills of Rights, at item 15, line 1, and to the electric and natural gas Bills of Rights in the introductory paragraph, line 4. ORS respectfully requests approval of these additional, non-substantive changes.

While ORS does diligently monitor the Commission's daily docket reports, the filing deadline established in Order No. 2020-147 was missed. To assist ORS in avoiding this situation in the future, ORS would respectfully request that when a new docket is established, that electronic service of Commission Orders be provided to any attorney assigned to the case and to ORS paralegal Vicki Watts (vwatts@ors.sc.gov). Such notice would be especially helpful for dockets in which ORS has not entered a Notice of Appearance.

Thank you for consideration of these requests.

Sincerely,

/s/ Alex Knowles

Alexander W. Knowles

cc: All Parties of Record (via e-mail)
David Butler, Esquire (via e-mail)